

# Information for school groups in Rulantica

# From what number of people does the school group price apply?

From 10 paying students, a reduced entrance fee of €25.00 per student (incl. locker) is offered. The school group price is only valid if the school group visit Rulantica together on the booked day.

# Do accompanying persons receive free entry?

One teacher can come free per 10 students. Additional accompanying persons pay the regular group entrance fee.

### Does the bus driver receive free entry?

Bus drivers receive free entry to Rulantica upon presentation of their bus ticket.

# For which school types does the school group price apply?

The school group price is only valid for official primary and secondary school visits upon presentation of a school certificate at the Guest Relations desk in Rulantica (on the left hand side of the ground floor).

### When does the school group price for Rulantica apply?

The school group price is valid from Monday to Friday only. The offer is not valid during school holidays and on public holidays in Baden-Württemberg. Rulantica is open daily from 10 am to 10 pm.

#### How can I register my school group?

Booking requests for school groups can be made using the online form at <u>rulantica.com/groups</u>. After submitting your request, ticket availability will be checked and we will contact you as soon as possible. The booking is complete only after successful confirmation.

### Where must tickets be picked up?

Tickets must be picked up on the day of the visit by the teacher responsible for the entire group at the Guest Relations desk on the ground floor of Rulantica. Please have your booking confirmation and school certificate with you.

# Can the number of students be changed after registration?

You can change the number on the day of your visit to Rulantica. You will be able to increase the number only if there are tickets available. Please note, however, that the school group price can be granted only if there are more than 10 pupils.

# What happens if the school group can no longer come?

If the school group can no longer visit on the booked date, the responsible teacher must cancel as soon as possible.

#### What are the payment terms?

Tickets and any additional booked services booked should be paid for in Rulantica by cash, debit or credit card when picking up the tickets.

### How do we pay for other services in Rulantica?

You'll be a given a transponder wristband ('Rula band'), which you can use to pay in place of cash. Services you buy during your visit will be scanned onto your Rula band and paid for when you leave Rulantica. The wristband is also used to access the park and as your locker key. Please note that the Rula band has a default credit limit of €150. If you want to change the credit limit, please speak to staff in the entrance area.

### Can we bring our own food and drinks?

For hygiene reasons, **food** may not be taken into the water world but must be stored in a locker during your visit and may be eaten in areas such as the lobby (Kelpie Café). **Drinks** may, with one exception, be taken into the water world: glass bottles are not allowed for reasons of safety and must be kept in lockers. Rulantica has lots of delicious food and cool drinks on offer. Have a look at our <u>delicious selection!</u> The restaurants in Rulantica also offer a selection of vegetarian, vegan and gluten-free dishes.

# Is there a special catering option offered to school groups?

At the Lumålunda restaurant, there is a special student menu which costs  $\in$ 6.40 per person. This includes pizza or pasta of your choice, a 0.51 Freestyle drink and an apple. Please order the number of student menus you require using the registration form on <u>rulantica.com/groups</u>.

# Do you need to be a good swimmer?

For some attractions, yes.

Additional information can be found at <u>rulantica.com</u>. If you have any questions, contact us at <u>info@rulantica.de</u> or call us on +49 7822 77-6655.